B/S/H/

How to Learn & Grow In a digital company

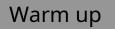
i4.0@BSH Connect, Learn, and Grow

2022-07-21 Yafit Pascal (GPD-BED)



If you could choose a super power what would it be?

- Invisibility
- Mind control
- Ability to fly
- Super flexibility
- Immortal
- Teleportation











A super power isn't just a skill but a **perspective**, a **mindset**, a way of working that enhances everything you touch

If you take time to **identify** the super powers of your people, you will not only discover **hidden talent**, but you will inspire everyone to **bring their personal best** to work

What is your personal super power at work?

Super power

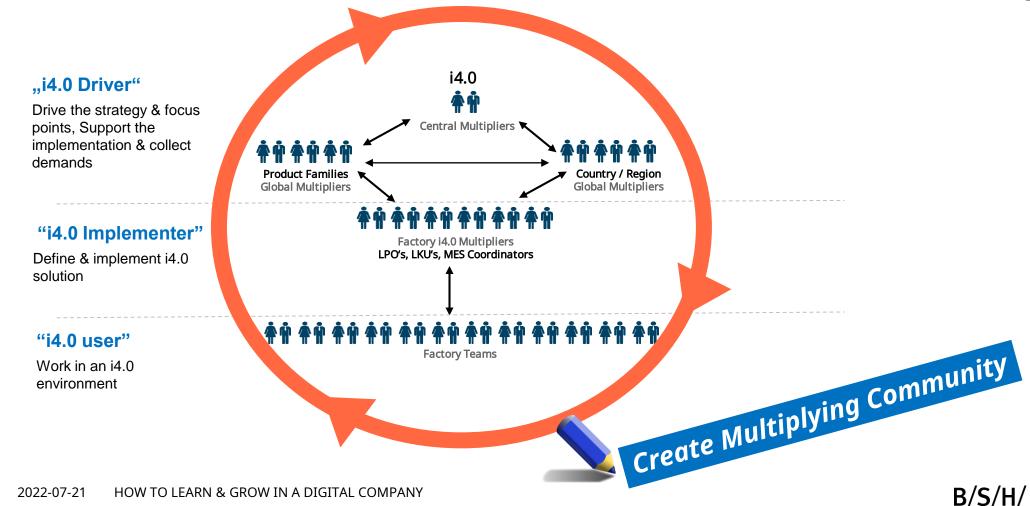




i4.0@BSH Network | People are one of the key focus point for us, aiming to skill up and maximize the full potential via the multipliers network

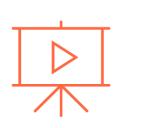
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#### i4.0@BSH Central Hub | Who we are and what we do in 60 sec...





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### How does your company skill up competences? (Select more than one)

- 1. Self learning with eLearning platform
- 2. Internal trainings by Business units
- 3. Internal trainings by Business & IT together
- 4. Internal dedicated training department & trainers
- 5. Out-sourced trainings (e.g. Universities, solution providers, etc.)
- 6. Videos & Tutorials
- 7. Currently we don't do anything



#### i4.0@BSH Approach | Learn & Grow Journey focus on 3 key success factors: Connect, Learn, and Grow



#### Connect



#### Networking

- Strong active community network
- Monthly <u>community calls</u>
- Foster exchange & Best practice sharing
- Close info exchange with product families, regions, countries and global team
- Ensuring Synergies

#### Learn



#### Competences

- Remote On-demand info sessions & Trainings (Enabling & Skill Up)
- Self Learning WBT's
- Training calendar
- Learn & Grow <u>Portal</u>





#### Positive attitude & Motivation

- Adopting digital thinking
- Responsibility & Empowerment
- ,Go To' person in the factory
- User centricity mindset

Do you have regular trainings on i4.0 / digitalization topics in your company?

- Yes, for a long time
- Yes, we just started
- It's in planning phase
- We are thinking about it
- Not yet
- No

#### i4.0 trainings





# i4.0@BSH Learning requests | Start by listening to our target groups and prioritize according to the strategy

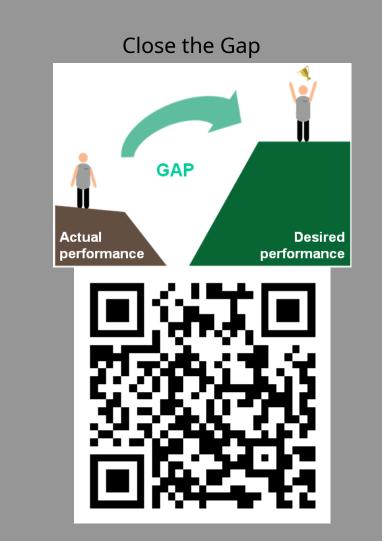
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How does your company identify training needs? (more than one)

- 1. Strategic reflection of upcoming projects
- 2. Get information from IT
- 3. Interviews with employees
- 4. Anonymous surveys
- 5. Get information from factory engineers / team leaders
- 6. Consulting companies
- 7. Competitors analysis
- 8. Join benchmarking events (Lernreise ;-))

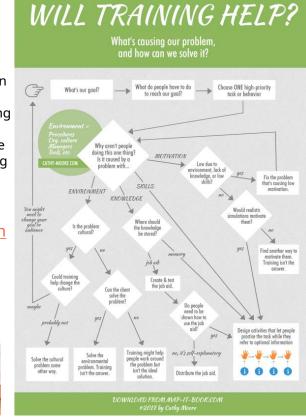


i4.0@BSH Trainings | The Training Needs Analysis (TNA) by Cathy Moore is the method we use to determine what kind of training is required to fill the gap and what are the training objectives

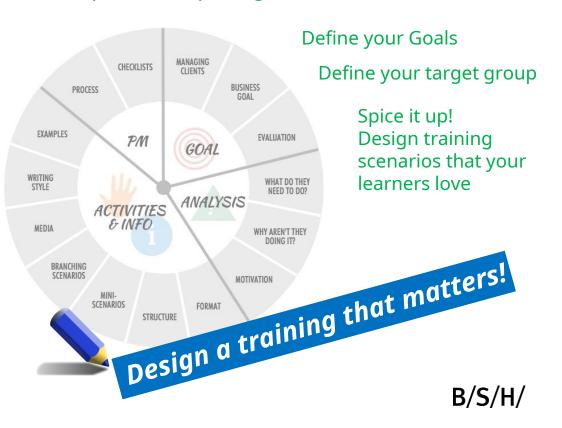
Cathy Moore is an internationally recognized training designer who wants to save the world from boring instructions

Do you really need to design a training?





What do they need to know do, and why aren't they doing it?





#### i4.0@BSH Learning Portal | Eat as much as you can/want from the menu...



Learning Portal Water here according to the set of the	mment to this page!	Self-Learning
For Solution Catalog (product documentation) click here, (updated solution catalog will be available from Q2.2022)		
		Deep links to WBT's (web-based trainings) in BSH Academy:
General Trainings Production Engineering Digital Shopfloor Factory Analytics	e-Learning: New Arrivals	Nexeed MES basic training
Digital Shopfloor	PFI - 16.05.2022	
MES Platform		Data Value Stream (DVS)
Nexeed MES Basic Training	RPA in Intralogistics - 12.05.2022	
Advanced Nexeed MES		<ul> <li>I4.0 Data Analytics and AI @ BSH</li> </ul>
* RSA	Hana Views Info Session - 06.04.2022	
> DS4W > OPC-UA	Operational QM - 23.03.2022	LPC-Layered Process Confirmation
LPC-Layered Process Confirmation		
* OPL-Open Point List	Shopfloor connectivity for experts - 01.03.2022	OPL-Open Point List
CAM & PDC		
DSX Portal Digital Signage -> Digital SignX	DS4W Info Session - 25.01.2022	OF5 14 Q Basics Application
<ul> <li>OFS (Online Factory Solution)</li> </ul>		
* PFI - Plant Floor Intelligence		DSK portal - English WBT
IFP (in factory programming)		



- i4.0 training for BPS coordinators / for Management
- Bring IT to production line
- Role based Learning journeys Individually compiled "learning nuggets" result in a learning journey
- Implementing LMS + Skills Hub (blue/white collars)

Which types of learning opportunities is your company offering?

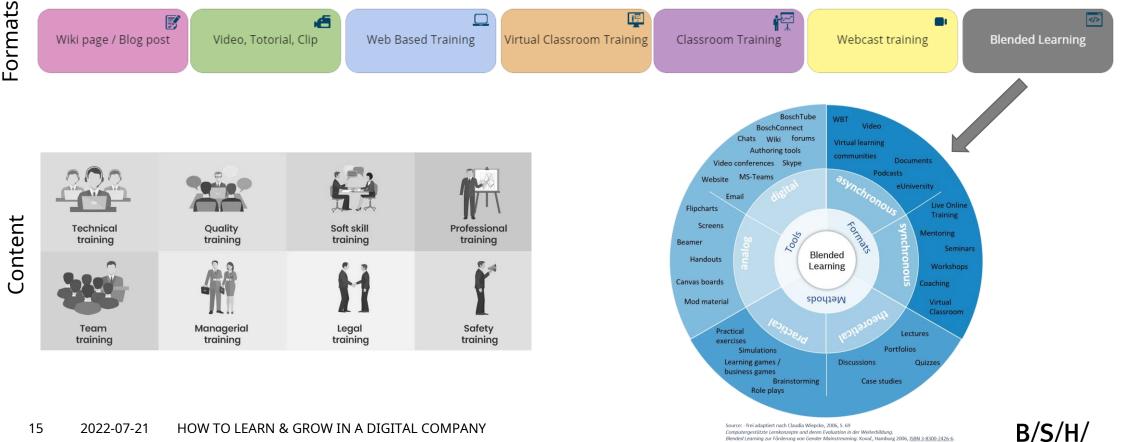
(E.g. Web-based trainings, classroom trainings, tutorials, videos, presentations...etc)

#### Learning Types





i4.0@BSH Learning Formats | Taking into account the defined target group, it's size, the learning target, the learning content and the usage frequency will define the learning format



Source: - frei adaptiert nach Claudia Wiepcke, 2006, S. 69 Computergestützte Lernkonzepte und deren Evaluation in der Weiterbildung. Blended Learning zur Förderung von Gender Mainstreaming. Kovač, Hamburg 2006, ISBN 3-8300-2426-6

Smart Manufacturing

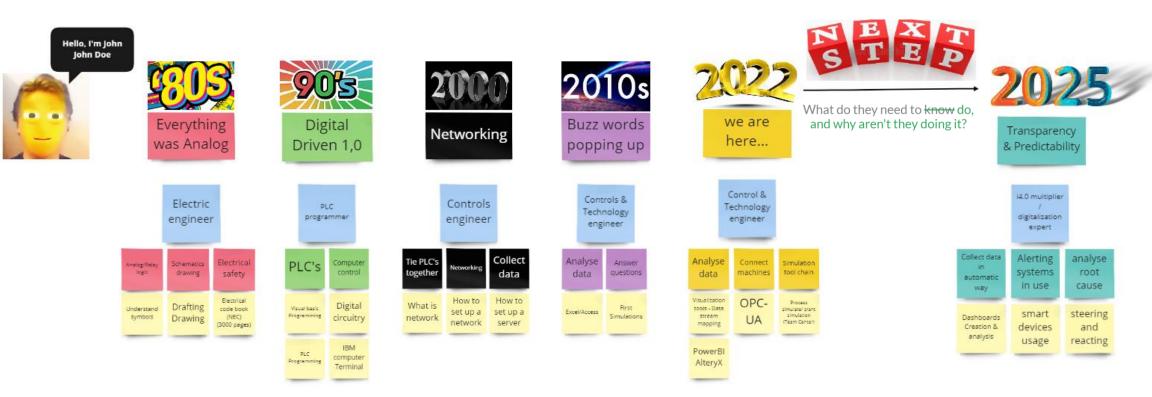
What are the main challenges you are facing in your company regarding qualification?

Challenges





i4.0@BSH Learning Journey | John Doe is an example of the changes in his needed qualifications throughout the years. leading to new learning approaches - development is crucial



Competencies might be hidden within internal staff or in people that are willing to learn

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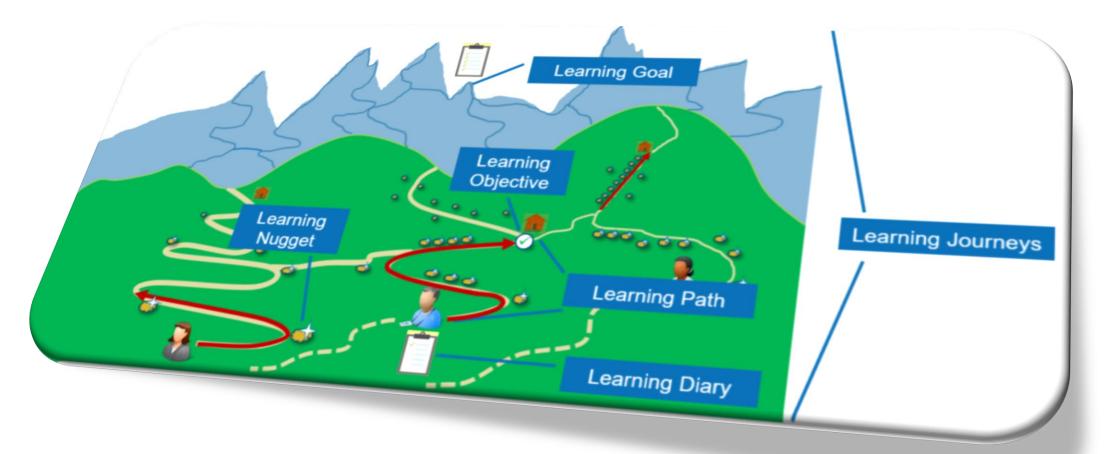
Smart Manufacturing

What did your company do so far to support John's learning journey since the 80's?



# i4.0@BSH Learning Journeys | Production Data Analyst & i4.0 Multiplier were chosen as the first two role based learning journeys





What is your company's current status in relation to the constant fast changes of technology?

- Front runner
- Fast follower
- Late runner

#### Fast changes





#### i4.0@BSH Factory Workers | On demand VR trainings







Hardware: HTC VR Glasses Software: Process Simulate

#### Credits

- Chacartegui Garcia, Victor (GDS-BCL1)
- Cholewa, Johannes (GPD-LCT)
- Cihuelo Arnal, Juan Luis (FCGM-PDE4)
- Donjuan, Daniel Alonso (GPD-SRS)
- Hadi, Hussain (GPD-LCTT)
- Hergt, Christian (GDS-SEOG)
- Hossain, Md Abrar (GPD-LCTD)
- Nagel, Ralf (GPD-SRS)
- Rommel, Alexander (GPD-DCAI)



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# Thank you for your attention.