

GOOD
PRAC
TICES

Passion 4 Excellence

Be part of the network

EFQM EXCELLENCE
AWARD 2017
AWARD WINNER

OPERATOR SUPPORT SYSTEM

- **Mobile access to background information**
 - Instructions and manuals
 - Up-to-Date Documentation
- **Production without paper**
 - Logfile entries visible for everyone
 - Data can be used for further analysis
- **Automated user recommendations**
 - Context related advice for operators
 - Direct user feedback
 - Active knowledge transfer between operators



THANK YOU